



Construction Project Management Software UserView

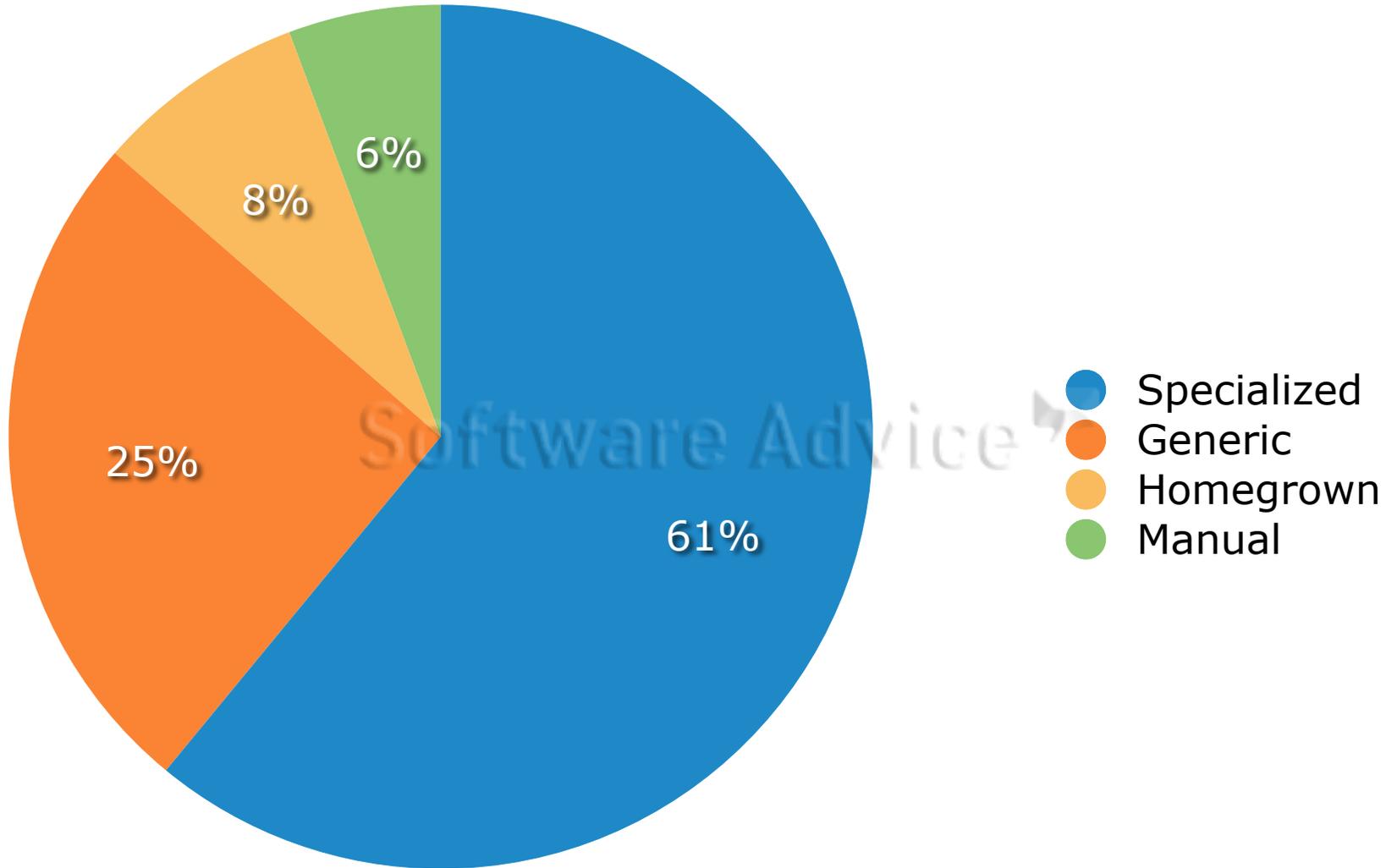
Lessons from real software users

Abstract

We surveyed construction professionals for three months to better understand the use and effectiveness of software in construction project management. We compiled our responses in our UserView report to answer the following:

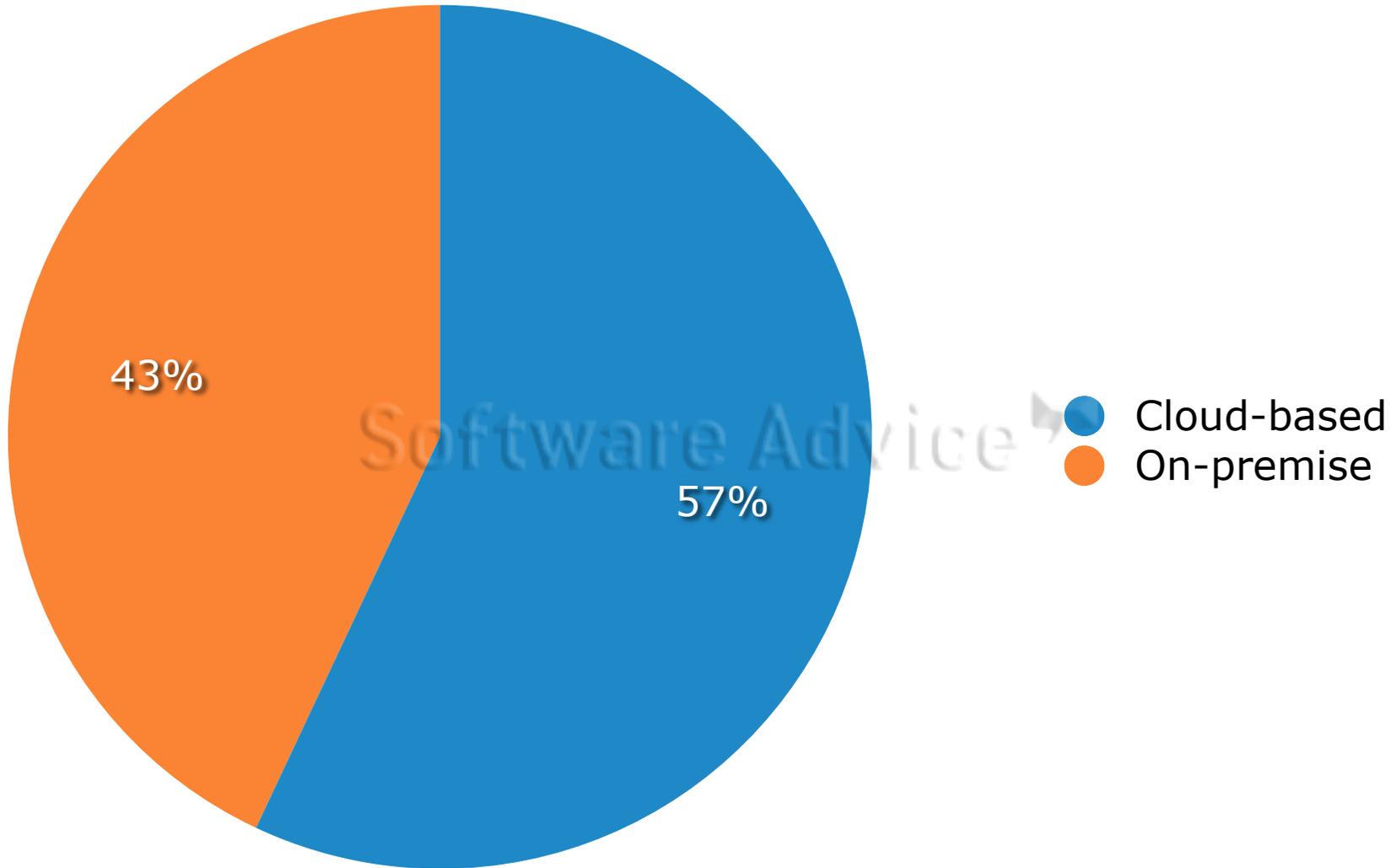
- What types of software do construction professionals use to manage projects?
- How satisfied are construction professionals with their software?
- What are the common obstacles to effective project management?
- How well does construction project management deliver promised benefits?

Construction Project Management Software Adoption



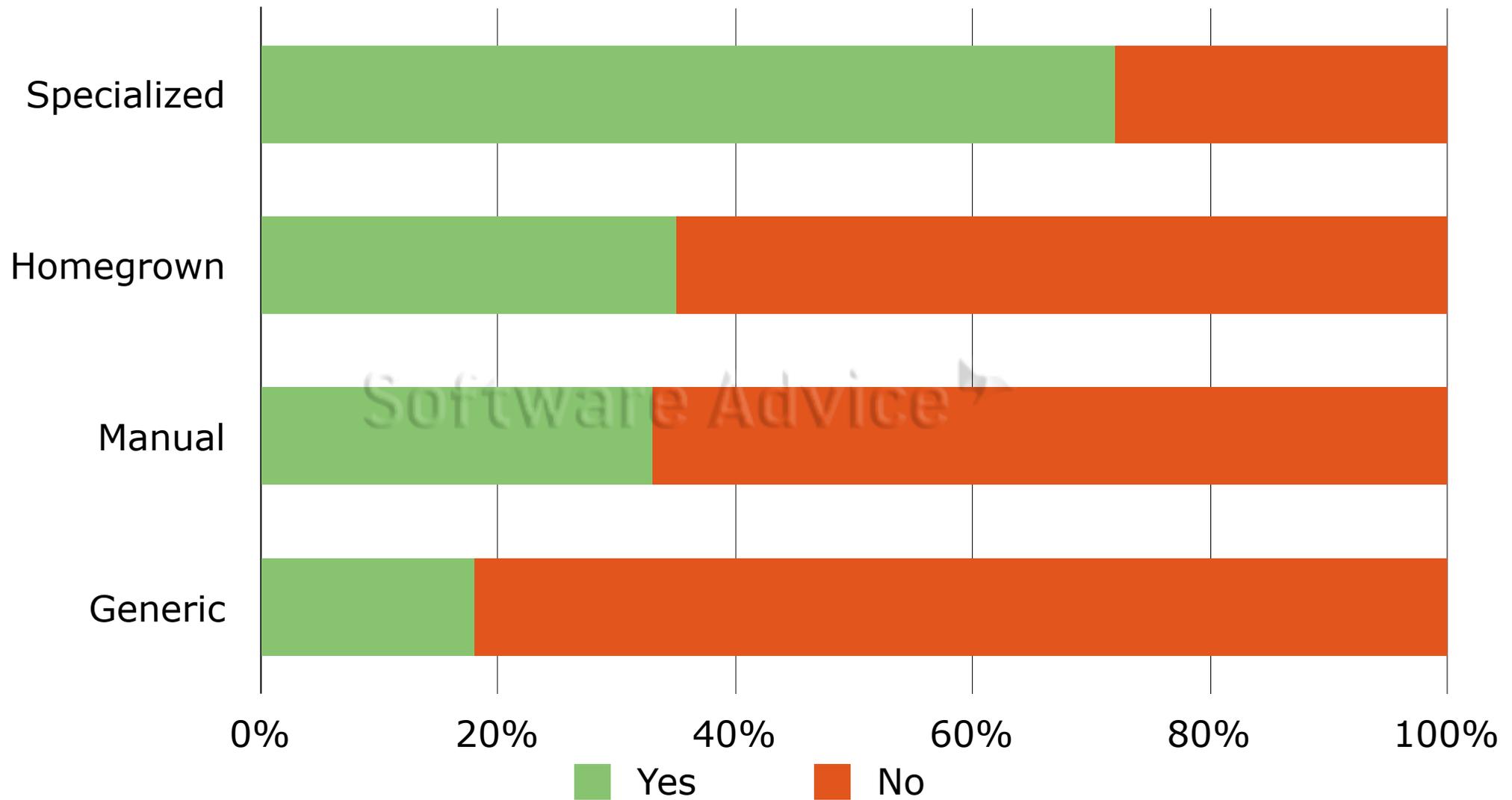
The vast majority (94 percent) of our sample used some type of software to manage their construction projects and only six percent used manual methods.

Software Deployment Methods of Respondents



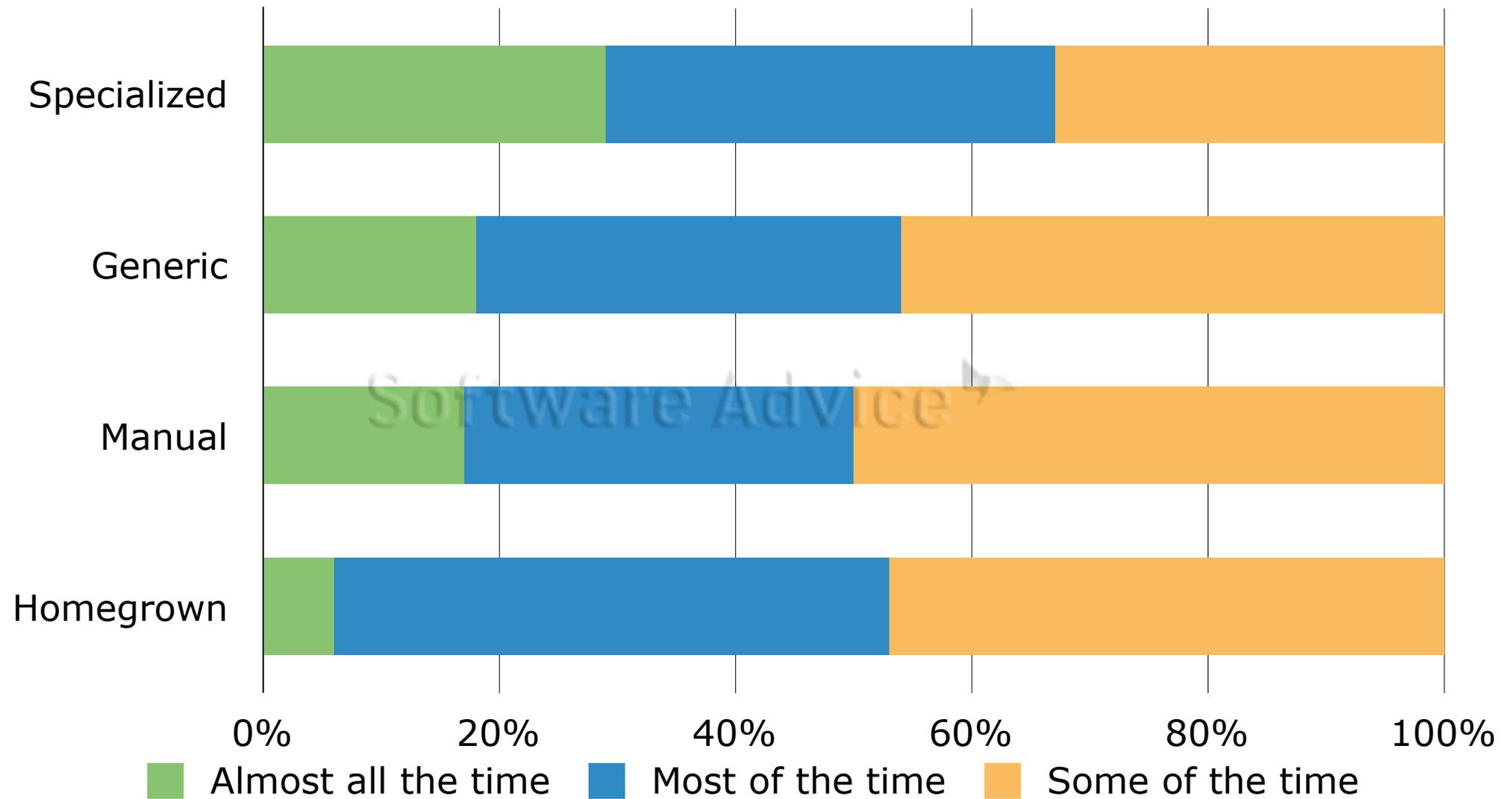
Construction project management software users are open to Cloud-based systems with 57 percent reporting that they access their software over the Web.

How Well Systems Fit Construction Professionals' Needs



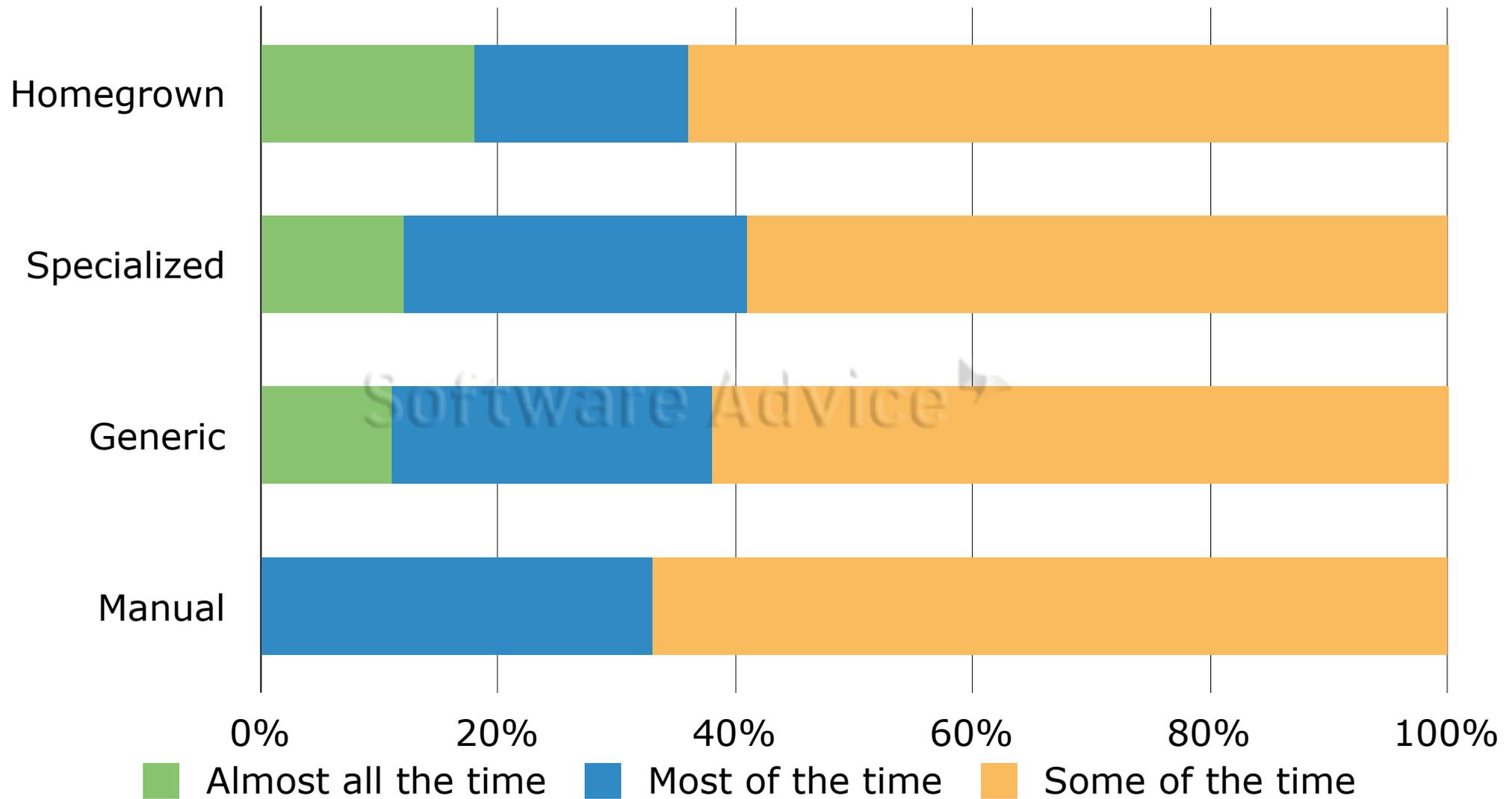
Construction project management (i.e. specialized) software users were most satisfied with their software with 72 percent reporting the system met their needs.

How Often Projects Are Completed Under Budget



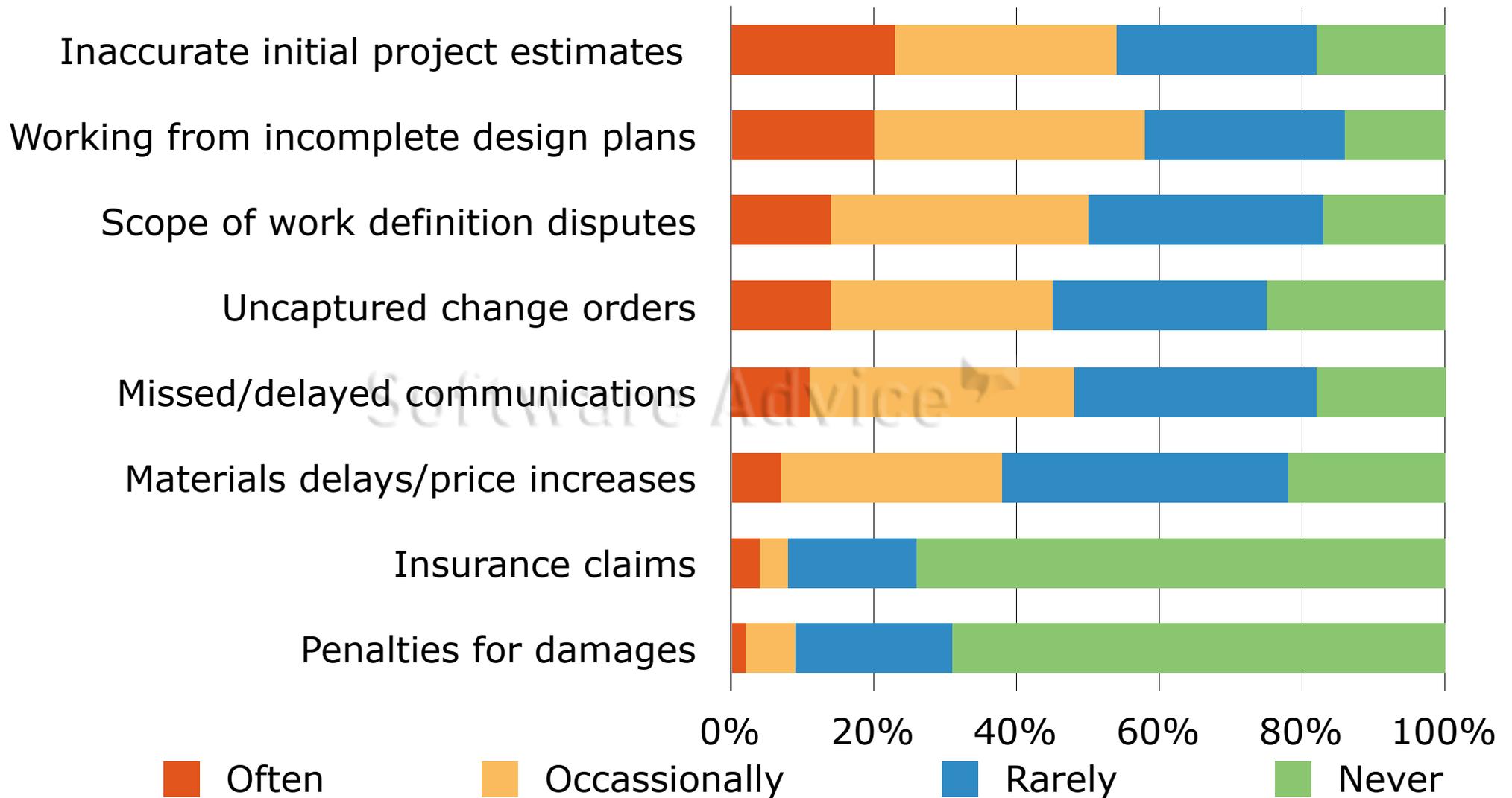
Specialized software users reported superior project outcomes with 67 percent reporting that they complete projects under budget most of the time.

How Often Projects Are Completed Ahead of Schedule



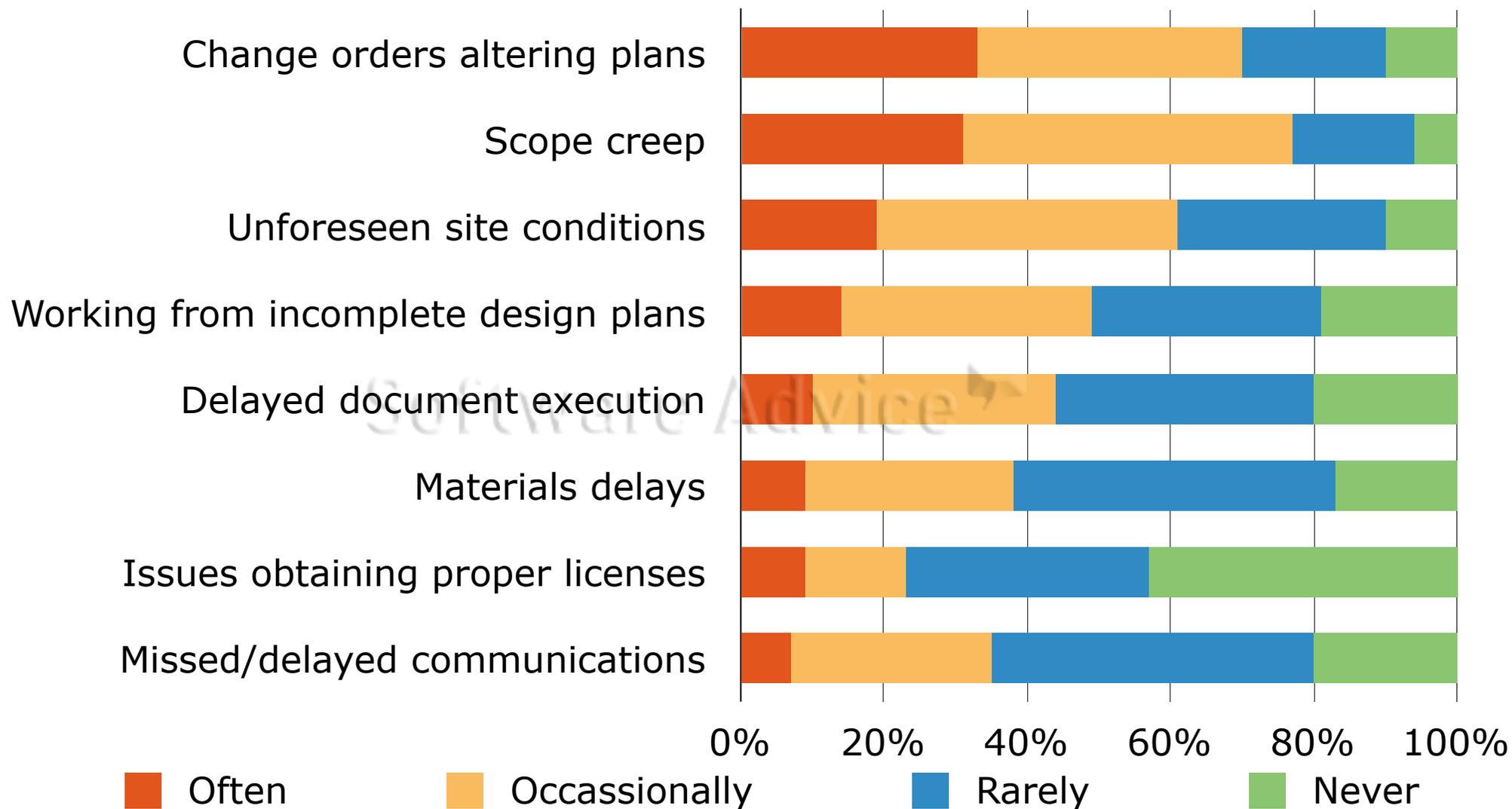
No survey respondents who relied on manual methods to manage their projects reported that they complete projects ahead of schedule almost all the time.

Obstacles to Delivering Projects On Budget



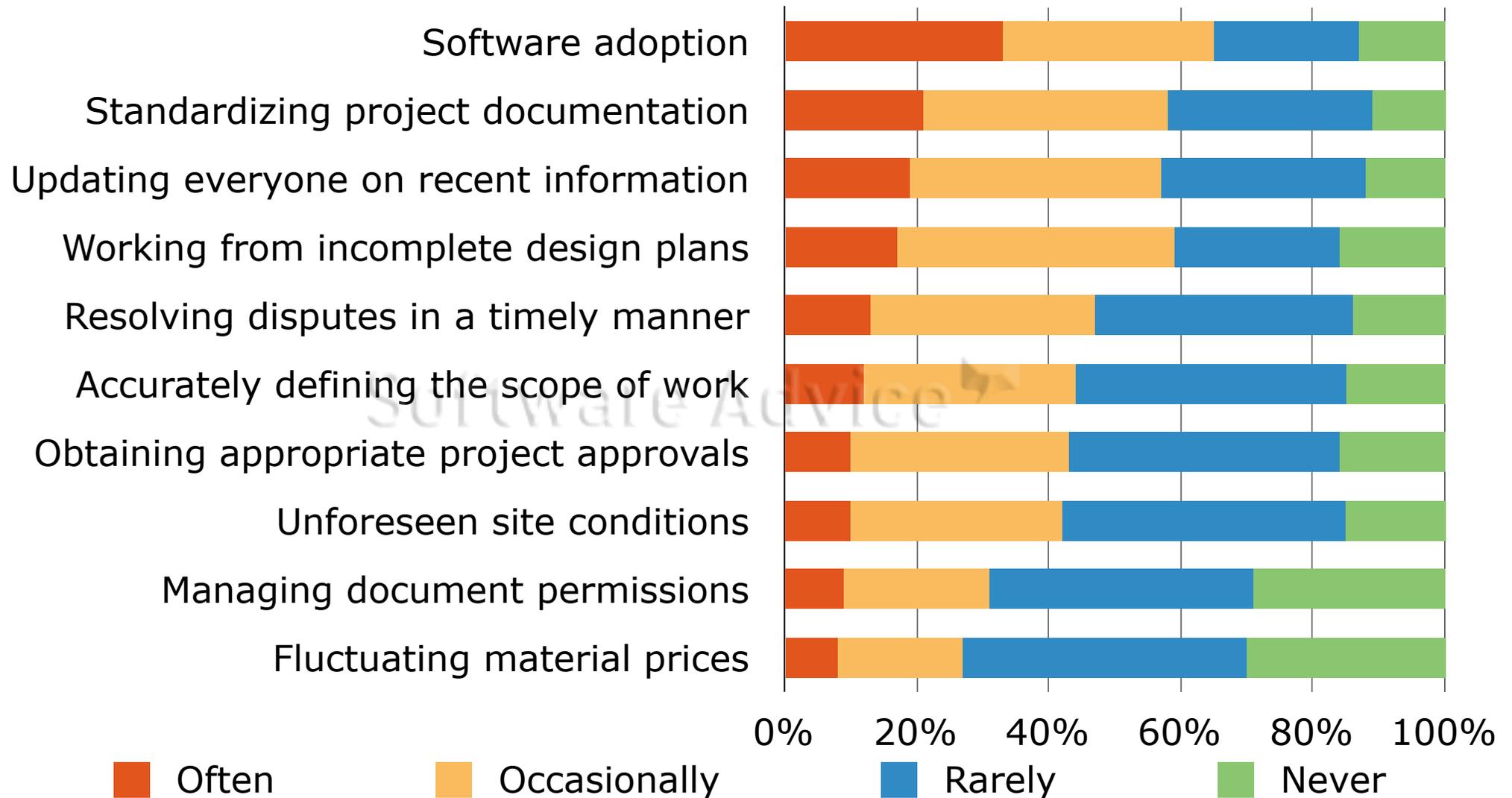
The top challenges to delivering projects on budget were receiving inaccurate cost estimates for the project and working from incomplete design plans.

Obstacles to Delivering Projects On Schedule



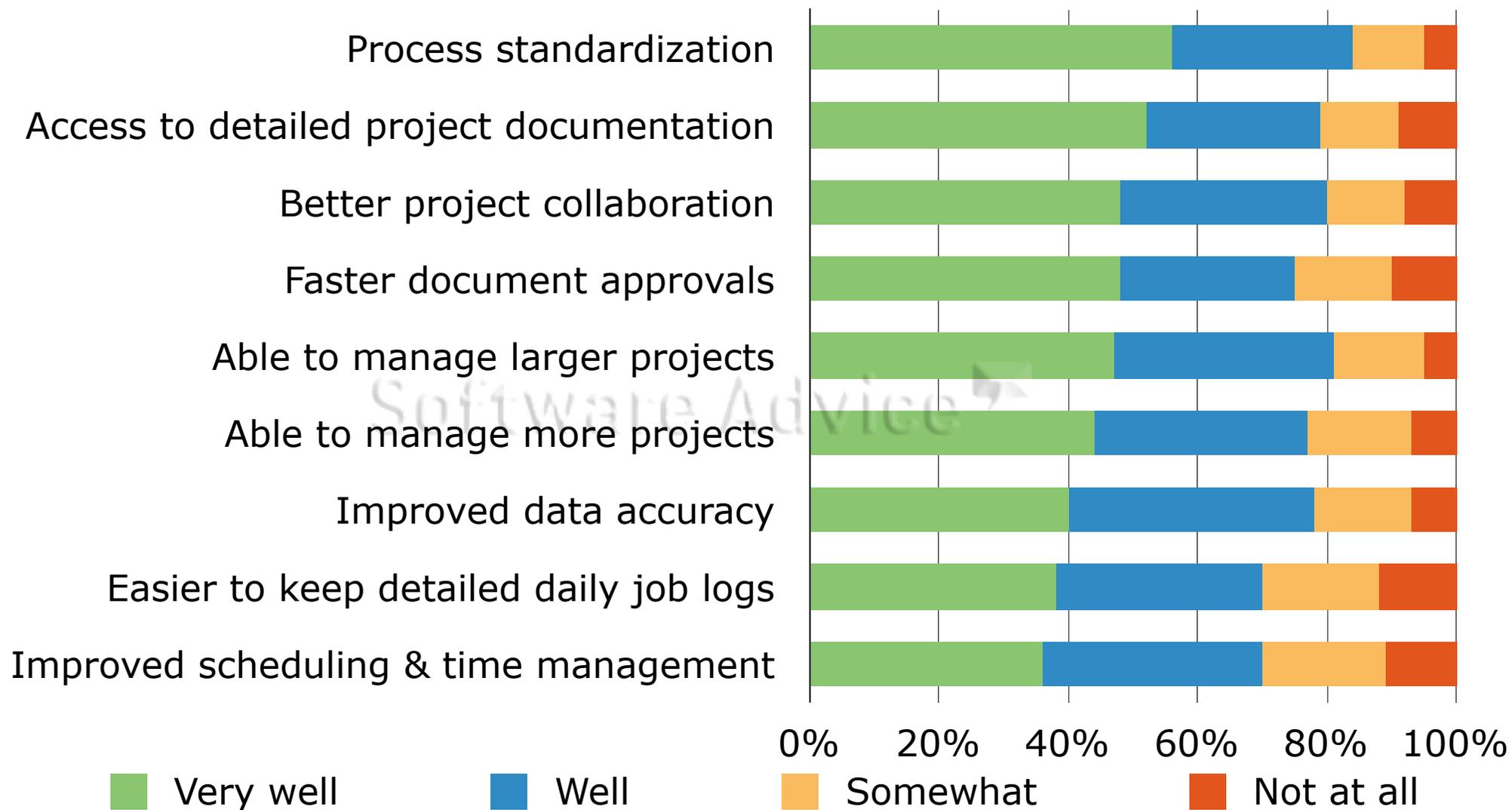
The top challenges to delivering projects on schedule were changes to project plans, changes to the scope of projects, and issues with the construction site.

Professionals' General Project Management Challenges



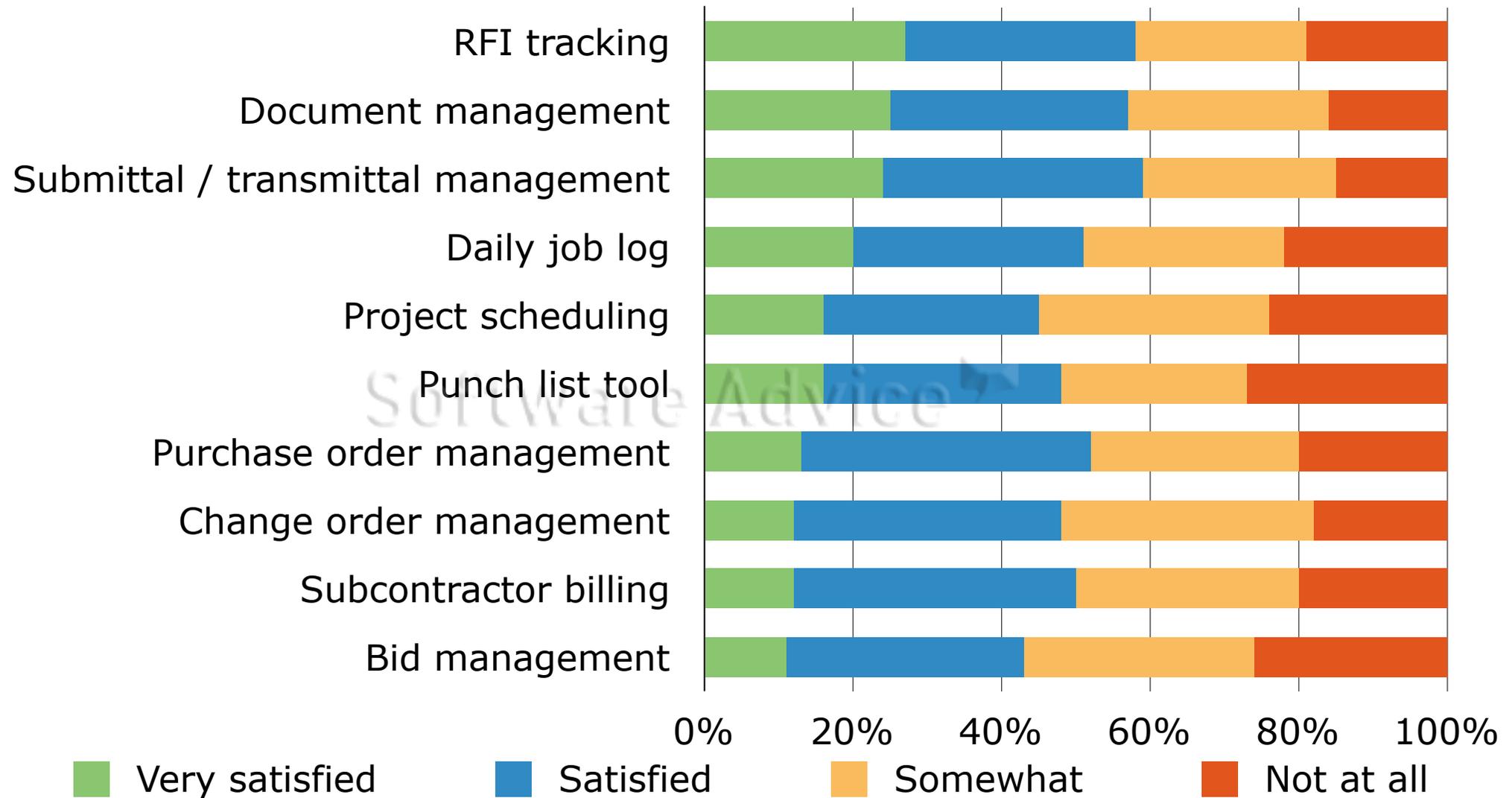
65 percent of our sample reported that software adoption was often or occasionally a challenge to managing their projects effectively.

Construction Project Management Software Benefits



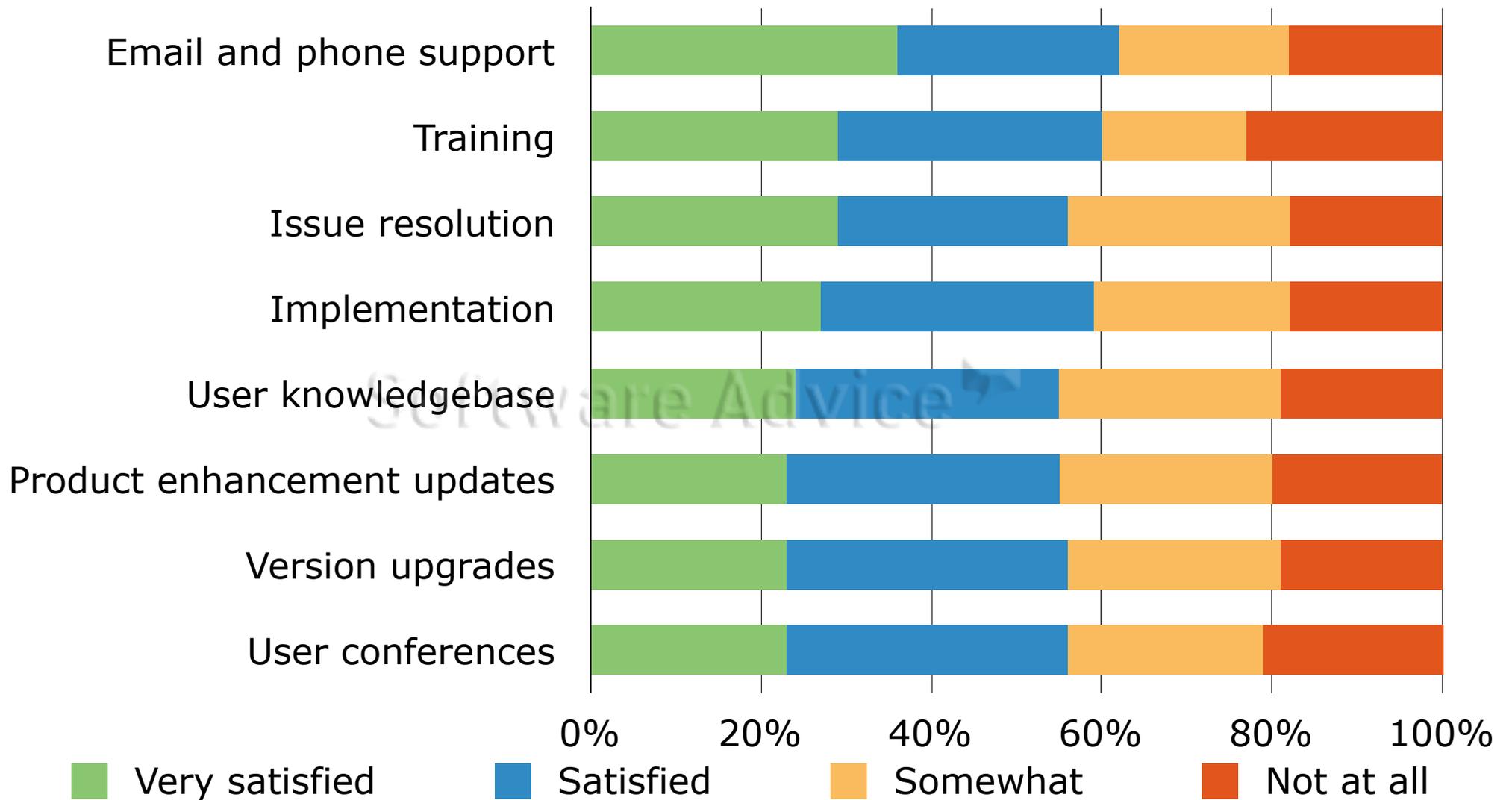
The top benefits of construction project management software were standardizing processes, access to detailed project documents and project collaboration.

Satisfaction with Project Management Features



58 percent of software users were very satisfied or satisfied with their RFI tracking while 59 percent reported similar satisfaction with submittal management.

Satisfaction with Software Vendor Services



62 percent of users were very satisfied or satisfied with their vendor's user support. Meanwhile, 60 percent of users reported similar satisfaction with vendor training.

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